Annie: Here at That Sounds Fun and at the That Sounds Fun Network, we love learning new things about podcasting and continuing to improve in the work that we do. And that's why we are so glad to learn about Anchor. If you haven't heard about Anchor it's seriously the easiest way to make a podcast. Let me explain not only is it free, yeah, that means you paid zero dollars for it, but it has simple-to-use creation tools that allow you to record and edit your podcast right from your phone or computer. And Anchor will distribute your podcast for you.

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### [00:01:02] <Music>

Annie: Hi friends, welcome to another episode of That Sounds Fun. I'm your host Annie
F. Downs. I'm really happy to be here with you today. We've got a great show in store, and the countdown is on for when we get to hop on the bus and bring this little pod your way, 13 slips as my Mini BFFs would say. And then a bunch of my team are coming to see a bunch of you guys. I hope you're planning to join us for one of these amazingly fun shows. Be sure to check out <u>anniefdowns.com/events</u> for all the details about that That Sounds Fun Tour and get your tickets.

Today on the show I get to talk to Carey Nieuwhof. Carey Nieuwhof is a bestselling author, leadership expert, speaker, attorney, a non-profit leader, goodness he's a lot of things. As the host of the top-rated Carey Nieuwhof Leadership Podcast which I love and learn from all the time, and he curates one of the most widely-read leadership blogs out there. He is the author of the bestselling *Didn't See It Coming*, and his latest book; *At Your Best: How to Get Time, Energy and Priorities Working in Your Favor* released this week, y'all, it's so good. I'm always challenged to be better when I talk to Carey and I think you will be today too. So here's my conversation with my friend, Carey Nieuwhof.

#### [00:02:21] <Music>

Annie: Carey, thanks for being back on That Sounds Fun.

Carey:	Oh, always. I'll answer your mail and text any day, Annie, so thanks for having me.
Annie:	Well, it's just such a treat. I feel like so many people listening, all of us are leading somewhere. And you kind of have stepped into this spot in our world where people go, "Well, did you hear what Carey Nieuwhof said about this?" And, "Did you hear what Carey Nieuwhof said about that?"
Carey:	I'm upset about that, okay. Because it's not going particularly well some days.
Annie:	Listen I believe that, leading at home is probably harder than leading anywhere else, right?
Carey:	Uh-huh, yeah.
Annie:	I would imagine.
Carey:	Oh, yeah. It's hard. It's ironic, one of the great joys of my life is my youngest son, who is 25, works with me in my company these days, so that is a blast and a half.
Annie:	That's awesome.
Carey:	Yeah.
Annie:	Okay, I'm sorry, I don't know this answer. But how did you get in this spot? How did you get in the spot where you're the one that we all go to for leadership stuff?
Carey:	Oh, gosh, it's just an accident, it's all, and grace, you know they look an awful lot alike often, Annie. I burned out famously, infamously 15 years ago, and I realized I had no hobbies. So I developed some hobbies, and people like you, incredible voices for leaders to have hobbies, because I had no life, leadership was my life. And it's not a hobby anymore, but I really enjoyed writing. And I had started a blog back in 2007 when I launched a new church Connexus Church. It was a complicated thing, but I had to communicate publicly. So I thought, "Well, I'll try blogging."
Annie:	Yeah.
Carey:	So I did that. And then we launched the church it got off the ground, it was fine, and then I kept it alive. And I just really enjoyed it and did it as a little hobby, and to motivate myself. I'd written my first solo book almost a decade ago now on change. And I had read Michael Hyatt's platform, and I kind of realized, "Okay,

publishers don't sell books, authors sell books." So I'm like I guess I should maybe-

- Annie: Publishers make the book. They will put a cover on it and put it together for you, and they'll help.
- Carey: And you can keep them all in your garage-
- Annie: That's right, that's right.
- **Carey:** ...forever in some warehouse. And so I'm like, "Okay, well, maybe I should get serious." Because I enjoy leadership, and I'd always done teaching and consulting, and that kind of thing very low key. I mean, you drive 45 minutes, go to a church basement tell an elder board what they should do. They tell you, you're wrong and they give you a gift card-
- Annie: A little stipend...
- **Carey:** ... for \$50 and you then you go home. So, I mean, I'd done that for years. And then I made a goal of like, okay, hopefully in the first year 100,000 people show up, otherwise, I won't be motivated. And within a couple of months, 100,000 people showed up.
- Annie: Oh, wow.
- **Carey:** Then it became my side hustle. And then about six years ago, I shifted gears and started doing leadership development full time. But honestly, Annie, I don't understand it fully. And I think it's just like I learned everything the hard way. I went to law school and I went to seminary. They don't teach you how to run a law firm at law school. They don't teach you how to run a church at seminary.
- Annie: Yes.
- **Carey:** And so I'm just trying to figure out, "Okay, what did I not know? And how can I get people fast-tracked?" And it's become what it has become today.
- Annie: Yeah, I mean, very recently, I went back and listened to yours about executive assistants. I went back and listen to some of yours about leadership in your office that affects where your ministry is and where it is. And, so, I wonder for you, how are you determining what leadership conversation needs to be next?
- **Carey:** Mh-hmm. A couple of things, if I'm struggling with it, chances are a lot of people are.

Annie:	Yeah.
Carey:	I do have, I don't know whether it's a gift or just an aptitude. If you look at my Strength Finders, I think it's Strength Finders, future is my number one.
Annie:	Yeah.
Carey:	So I don't live in the present, I live in the future. So I'm always trying to connect the dots.
Annie:	Ah, wow.
Carey:	This morning I was reading on AI. How can AI make you a better writer? I don't know whether it can, but that's definitely interesting.
Annie:	Right.
Carey:	And then I signed up for this service that does, I still write all my own stuff, but well, what is AI-assisted writing look like? I think a lot about the virtual office. I released a course on the virtual office about a year before the pandemic-
Annie:	Oh, my gosh!
Carey:	And it was like, "Hey, we're in the future, 10 years from now, people are going to work from home, and it'll be remote." And then the world blew up.
Annie:	Oh my gosh.
Carey:	So I mean, some of that is very natural. And then we do have data, I always tell my team the internet doesn't lie.
Annie:	Uh-huh.
Carey:	And we read the comments, we follow people on social. We try to anticipate what are their real problems that leaders are facing today? And what can we anticipate people struggling with tomorrow? And then we try to produce resources within our wheelhouse, like we don't do everything, but I do the Leadership Change, Personal Growth.
	And if it's something I feel that we or people we know can speak into, I try to do it. And then as you know with podcasting, you can be an expert in a lot of things. Because all you have to do is shut up and ask some questions, right?

Annie:	That's right. That's right.
Carey:	So with my Leadership podcast, it's like, "Oh we can go all over the place that I know nothing about." So part of that is like free consulting for me.
Annie:	Yes.
Carey:	I just invite people like you on, and then I learn a bunch of stuff and take notes.
Annie:	Well, Carey, every episode you do is free consulting for all of us. So thank you very much for doing that, I'm so thankful. How have you seen, I'm really interested that recently I think it's New York Times but you can correct me because I think you probably know, said that like 55% of people in the workforce are wanting to leave their current job.
Carey:	Oh yeah.
Annie:	How do you see-
Carey:	There's all kinds of different stats.
Annie:	Yeah.
Carey:	It's huge.
Annie:	It's a wild number.
Carey:	So I think, a couple of factors, number one, there has been a big migration. People moving out of the cities, redistributing themselves, and its wreaked havoc with real estate, and people are also revamping their homes. The "I'm working out of a closet in march of 2020." Became " Well, now we've redone the backyard and the spare bedroom and did an addition and so now, it's optimal." Like I've been working out of this for six years.
Annie:	Wow.
Carey:	And I kind of created an optimal virtual office back in 2015, 2016. But a lot of people have done that now, and so everybody's kind of caught up. And then I think the world was very, this is a theory I have lots of theories, some are correct, most are wrong.
Annie:	I love your theories.

**Carey:** But my theory, Annie, is people were all online before, but I think the last year and a half has shown us what is really possible. Like my oldest son, so I run a remote company, and again, I started that company five years ago. And my EA is in New Jersey, and we have a project manager in Memphis, and my podcast manager lives in Indiana. And this is the world headquarters and I'm the only person in the office most days.

> And my social media coordinator, Lee, lives 10 minutes away, and she runs things out of her house. And I have someone in Toronto, and Hamilton, and different places like that. So it just really works, then we bring everybody together. But I think for the first time, people kind of realized, "Oh, that's a real thing, not a unicorn."

- Annie: Mh-hmm.
- **Carey:** And people are, I read a stat this morning that like, "64% of the American workforce," according to the Wall Street Journal, I think, "Is still working at some level of remote work." In other words, we're not fully back to the office.
- Annie: Right, we are closed.

Carey: So they used to be in office, over half are still doing remote. And so I think that leaves people going, "Huh, the whole gig economy, which was predicted to be half of the economy by 2027, has probably accelerated." I don't know what the current stat is. And people go "I guess I've got more options than I thought." And, I guess I've got some friends, and as you know lots of people are hiring. Remember we had massive unemployment a year ago and we were like, "Oh my goodness, here comes the great depression." And now you can't hire anybody.

- Annie: Yes. Every store I've been to has a sign that says, "We're hiring." We're hiring here in my office, I mean, everybody's hiring.
- **Carey:** Yeah, we're hiring right now too, and you can find good people. I just advertised for a content manager, we had 160 applications, which was incredible. And a handful of super-qualified people, I'll see what the team does with that.
- Annie: Yeah.
- **Carey:** But I'm super excited, I don't know, I haven't got my eyeballs in the weeds on that one yet, but I did a good thing.

- Annie: How do you hire well? How do you hire well, and what's the process to that? Do you stand by, "Hire slow fire fast?"
- **Carey:** Yeah, it's a good idea. The problem is if I hire you, I'm probably going to nurture you for too long. And I'm probably going to try to rescue you, so I'm still actively recovering from that.
- Annie: Yeah.
- **Carey:** Because I really care about that and I feel like, "Wow, you've made one of the biggest changes you've made in your life." So I've learned an awful lot about that over the years, and I haven't always done it well. I think, one of the things we've done on this most recent search and we'll do this again, so I just hired a new EA earlier in 2021. We're hiring a Content Manager. We're probably going to hire someone else this fall as well, part-time for my wife, an assistant and a Social Media Manager just very part-time. But I hired a performance coach who's also a trained, clinical psychologist.
- Annie: Yes.
- **Carey:** And he did my profile, and then he ran all the final candidates through, everybody was freaked out. They were like, "Oh, I feel like I'm being deconstructed." And it's like, "Well, that's the point." But he can point out, he can find out the vulnerabilities, and the areas where, "Okay, this is probably going to work and this is not going to work." And you kind of do the hard stuff upfront, so it was a very grueling process. We ran everybody through stuff from Strength Finders, to the enneagram, to Pat Lencioni's new Working Genius Assessment and Beyond.

And then we brought Dr. Chappelle into it and he did numerous interviews, and then we made a more informed decision. So we've done that with one physician now and it's worked out well. And generally, we end up keeping most of the people that we hire over the years. But it's tough because you are playing with people's lives, and I think really slow in the interview process, take your time, don't panic.

Remember that this is half as much about what they are committing to as what you are committing to because it's turning their whole life upside down. And then the other thing is to know yourself really well. So we've worked really hard on our cultural values over the years, and I'm sure you have as well. But we have values like "Battle Mediocrity. We don't want to do mediocre stuff, even our free stuff, we want to be great stuff. We have values like, you'll love this one, "Have Fun" "Am I taking it all too seriously?" Because I can.

- Annie: Yes, me too.
- **Carey:** And some other values. What else, so we've got, "Surprise and Amaze" have I done what's expected and gone beyond. So there is a way of doing things in our company that is very peculiar to us, and we want to make sure that that person is a good fit.
- Annie: Yeah, ours are, Work Hard, Pray Hard, Rest Hard, Play Hard.
- Carey: That's fun.

Annie: We believe in those four. And they dial, I mean, as you dig into them there's more to each of them. But we that's what we're looking for is someone who will value resting, as well as working. But I did, I would love for you to talk about this. Because this really leads to your book *At Your Best*, I'll say the subtitle because it'll help people, *How to Get Time, Energy and Priorities Working in Your Favor*. I recently heard Jennie Allen say that, "Our problem is not boundaries. People are setting boundaries too quickly and not persevering in what's hard for them?"

- Carey: Mh-hmm.
- Annie: What do you think about that? I've been thinking about that for 24 hours since I read her quote on that. And I think there's parts of that, that's really profoundly true.
- **Carey:** So one of the things that I talk about in *At Your Best*, as you know, and thank you for endorsing the book.
- Annie: Yes, I loved it.
- **Carey:** I encourage people to set their best hours, their best three to five hours, which I call your green zone. So we all have 24 equal hours in a day, they don't all feel equal.
- Annie: No.
- **Carey:** And I'm a morning person. Do you, what your peak hours are, Annie? Like in the day, in a typical day, when are you at your best?
- Annie: Six to 11 a.m.
- Carey: Mh-hmm. Okay.

Annie: Morning person, for sure.

- **Carey:** Like a lot of morning people, a lot of leaders are morning people. But you can be a night owl or an afternoon person or whatever. Here's the challenge with Jennie's quote that I think you get yourself into. So it is a boundary thing. And what happens is most people live reactively, right?
- Annie: Yeah.
- **Carey:** It's like you wake up in the morning, you have a ramshackle breakfast. You then decide to work out a little bit. If you're a morning person like you are and like I am, then you've kind of blown through your creative space. You're not writing podcast questions. You're not writing the next chapter of your new book. You're not writing that killer talk, Annie, that you know is due, and you're not writing that strategic document for your company for the next quarter, and you're not doing all the important stuff.

And then you've got 50 texts that you haven't replied to, so you start working through those. And then you look in your inbox and you're like, "It's on fire." And the next thing you know it's 11 o'clock, and your whole day has gone up in flames. And so what I argue is that you should find your green zone, those best hours, and you should protect it. But here's, where the perseverance comes when you really do that, it's terrifying.

- Annie: Yeah.
- **Carey:** Because all your devices are off, like the notifications are off on your devices. You're sitting there quietly in your room, nobody is bugging you. And then you have to face the demon of you, Annie.
- Annie: Mh-hmm.
- **Carey:** And you've actually got to face the blank page.
- Annie: Yeah.
- **Carey:** And you've got to say, "Oh, I got to do the hard work." And it is really difficult because then you'll be tempted to go in and say, "Well, I'll just check social for a little while and see what's happening there." And a half-hour later-
- Annie: And as soon as you and I open social, we're at work, that's work, as soon as we open it.

- Carey: Exactly.
- Annie: Yeah.
- **Carey:** So I do think that it is, it's what Cal Newport says that, "Deep work is really hard and increasingly rare." The ability to focus, the ability to think through an issue the first principles, the ability to shut out the world, so that you can do your most important work. And honestly, for a parent, that can be undistracted focusing on your child. Actually being present when you're reading them a book as opposed to... Do you how many parents I see, and this isn't judging, I mean, we didn't have it because we didn't have smartphones when my kids were younger. But they're pushing their baby in a stroller, and chatting with a friend on the phone, and scrolling social at the same time.
- Annie: Mh-hmm.
- **Carey:** And I can do the same thing with my wife. I can do the same thing with my adult kids, but to be fully present, to be fully present with a friend. Fully present in that one-on-one where you're not thinking about what's next, that's really difficult, and I think we are losing the ability to persevere.
- Annie: Yeah.

#### [00:16:53] <Music>

Annie: Hey friends, just interrupting this conversation real quick to share about another one of our incredible partners, Trust & Will. I know that so many of our friends listening are just starting out buying a home or having babies, and building wealth. I know our buddy Carey, the attorney, will agree how important this is, but you need to be sure to add securing your family's future to your to-do list by establishing a will or trust at trustandwill.com.

At trustandwill.com, setting up an estate plan is really simple, convenient, and secure. For as little as \$39 you can designate guardians for your children, determine who gets your stuff, and plan for future medical care all from the comfort of your own home. Because, here's the thing, hiring a traditional estate attorney can cost thousands, and using a one-size-fits-all template is not nearly specialized enough. But Trust & Will documents are designed by estate planning experts and customized for the state you live in.

And with a live customer support seven-days a week, trustandwill.com's team is available to answer any questions you have while setting up your plan. They even

have a quiz, you know how I love a quiz. And they will help you sort through that really important work of the legacy you want to leave. Trust & Will is the most trusted name in online estate planning. The category leader in TrustPilot, and they've helped hundreds of thousands of people protect their family's assets and legacy.

I want that for you guys too. So gain peace of mind at trustandwill.com/thatsoundsfun and get 10% off, plus free shipping of your customized legal documents. Don't wait, go right now, this is really important, y'all, get 10% off plus free shipping at trustandwill.com/thatsoundsfun. Trustandwill.com/thatsoundsfun. And now back to our conversation with Carey.

#### [00:18:40] <Music>

- Annie: That's so interesting, that quote from Jennie and your thoughts on that. Because I've just thought, "Man we have done the thing." And I'm a proponent of it, because every one in my company, I need them to rest that's like a must-do if you're going to work here. You have to tell me when you're not working. Like you need to tell me when you're taking a day off every week. But we don't, my concern is maybe sometimes I've over-taught resting and under-taught working hard.
- Carey: Mh-hmm.
- Annie: And under taught the perseverance of working really hard.
- **Carey:** You know it's interesting, and back to our hiring thing, I've found that there are self-starters and non-self-starters, and I haven't quite figured out how to turn a non-self-starter into a self-starter.
- Annie: Yeah, I don't think you can. I think you just need to give them lists.
- **Carey:** I think that's a hire, there are people who do, it's like, "Here's your long list, please plow through it." And then there are other people who find things to do.
- Annie: Yeah.
- **Carey:** And I find with hiring it goes a lot better, if, in my company anyway and when I was leading the church, the church that I lead, if I found people who could figure out what to do. I don't mind coaching, I don't mind guiding, but I find that, do you find this with some employees? You have to tell them to put on the brakes, and others you have to tell them to step on the gas.

Episode 324: Carey Nieuwhof
+ At Your Best

Annie:	Yes, yes, and in me. I have to tell myself both of those things at times.
Carey:	Mh-hmm.
Annie:	There are times where I'm like, "You've got to take a break." And other times, I'm like, "You've got to work harder."
Carey:	Well, it's interesting, one of the mantras of the book is, "Live in a way today that will help you thrive tomorrow."
Annie:	Yeah.
Carey:	And I think it's a constant battle. So we're recording this right after Labor Day, we had the big Labor Day weekend. I actually took a full weekend off, which was great. Yesterday, I said to my wife Toni, we're finishing our backyard renovation, I put a fire table together. The good news is the fire table burned but it didn't burn down, so this is good, it actually worked.
Annie:	That's right, did what it was supposed to do.
Carey:	Produces the adequate amount of fire and no more, no less. So that was a bit of a miracle, miracles still happen. Put together some other things, and I'm like, "Okay, I'm bored, I have to get back to work." So there's this balance between being off and being on. And then today I did some writing, some heavy lifting writing for my blog, and on some other articles, I was working on podcast prep. And then I thought, "I have three interviews this afternoon." So you know what I did? I put on my bike kit, and I went out for a 25-minute ride, normally I do one-hour, two-hour ride.
	But I thought, "How am I going to be at my best to get through the afternoon, which is not my primetime." Because I'm off the clock 5 and 6 hours of interviews. So I just did a quick bike ride, then I lay down on the couch for 10 minutes. And now I'm back to work and I'm kind of got like energy in the tank. And I find it's a constant, it's a constant battle, because you think, "Okay, I've got a formula, it should work." And last night, I don't know that, because I'm Canadian, I don't know whether you have these, but we got an Amber Alert at 3 a.m.
Annie:	Oh, yeah, we have them, but we did not get one. But yes, we have them.
Carey:	Oh, yeah. Well, this now goes through all of your devices, so I sleep with a smartwatch. And it was like 3 a.m., my wife and I are both like "Beep, beep, beep," we think the house is on fire, it's like an Amber Alert, which is always a

sad story. But you know, "Oh, thanks for a really big week, 3 a.m. alert, I really appreciate being woken up in the dead of night.

Annie:	Right.
Carey:	It's hard.
Annie:	I can't believe you have three podcasts today, that you're being interviewed.
Carey:	Mh-hmm.
Annie:	What's your max in a day? How many shows do you do in a day, either your show or being interviewed?
Carey:	So when I'm doing my normal rhythm, and this gets us into some good territory, so thanks for asking the question. When I'm doing my normal rhythm, I used to try to batch podcast. I heard John Lee Dumas', "Entrepreneur on Fire", once said, he just does interviews all day Friday. So I found when I go beyond two I start zoning out. So generally speaking I only interview two people a day, and that's usually once a week on a Wednesday.
Annie:	Okay.
Carey:	Is I'll have a one o'clock, three o'clock interview. People are surprisingly available, if you schedule it well enough in advance. We're in book launch season, so I took all of July off, I got ready for this. So this is about my max, I'm doing this interview with you first.
Annie:	Thank you.
Carey:	So you get no leftovers, Annie F. Downs, are you kidding me?
Annie:	Thank you.
Carey:	No leftovers here. And then I have a couple of more, and some of them are shorter, and then once I flip the mic. So we'll do something for her show and something for my show, so we'll do that. And then tomorrow, I think I have two interviews. On Thursday I don't have any, and Friday I don't have any.
	So again, you have a sustainable pace. The problem with a lot of people is they're living in a way today that will help them struggle tomorrow. They're living in a way that will barely make them survive tomorrow. I can do three interviews because I had nothing yesterday and I have the day off. And I also know Friday's

coming and I got nothing scheduled for Friday, so that'll be a day of deep work. And that's a choice because I'll tell you, like you, I could book my entire calendar full till the end of the month, the end of the year, no problem with opportunities.

But it's a decision to do the hard work and that's why you get to produce content. That's why I can do 10 podcast episodes a month. That's why I can still write on a regular basis, I can write new talks for a fresh speaking season, et cetera. If I didn't, if I was just skimming and I let other people determine my priorities, that's when it all starts to descend into a stress spiral.

- Annie: Yeah, stress spiral is one of the worst feelings to me, I know I've been caught in that tornado. Will you talk to our friends, I'm thinking about some of the men and women who are maybe stay-at-home parents. Or maybe it is someone who is trying to launch a product or launch a company or launch a book. Will you talk about the grace you have to have with yourself in one of those more stressful seasons?
- **Carey:** I think you have to, if it truly is a season, seasons have beginnings and seasons have ends.
- Annie: Mh-hmm.
- Carey: If your busy season has no ending, it's not a season, it's your life.
- Annie: Right.
- Carey: So I would say right now I got a book launch. And I know that book launch is September 14th, and it's probably going to be busy until November 30th. In fact, that's what my life looks like right now. But I know December 1st, I have no more speaking engagements.

Things will cool down a little bit, we can do something internally, I have a date on the calendar. I think you and I've had that conversation before, Annie, where you have to have a season. And I think you can even look at that in terms of your launch. Launch is going to be crazy, and launch might be six months, right?

- Annie: Mh-hmm.
- Carey: Or you're in a writing deadline and you're trying to get that, or you just opened the doors on your boutique or your store or whatever that is, it's going to be crazy. But if there's no, and the problem for a lot of people is that the daily pace because of all the inbound has become unsustainable.

#### Annie: Mh-hmm.

**Carey:** And we keep looking to time off to heal us, and so we've got this unsustainable pace. The kids are crazy, we got them in soccer three nights a week, and dance, and ballet, and baseball, and football, and other music lessons, and we're going crazy. And we're like, "Oh, well, all I have to do is get to Thanksgiving, or I just have to get to Christmas or I just have to get to summer break or I have to get to spring break," or something like that. And time off won't heal you when the problem is how you spend time on. And the problem for most of us it's how we're spending our time on. It is not the weekend that's killing us, it's Monday to Friday, it's the everyday with the kids.

So how do you build the cure for an unsustainable pace, is a sustainable pace, it's not a vacation. And so what I would do is, first of all, put a date on the calendar. Secondly, say, "What in my current rhythm is fundamentally unsustainable?"

#### Annie: Wow.

- **Carey:** Is it the number of things I'm saying yes to. We only have two kids, two boys are both in their 20s, they're grown and independent. But when they were younger, and we didn't have smartphones, at that time in the '90s and early 2000s that we have today. But, Toni, my wife and we kind of knew like I was running a growing church, she was busy practicing law, and working in a health care institution. And we kind of knew we only have the capacity with only two kids for one sport and one music lesson per child, at a time, that's it, that's our bandwidth.
- Annie: Yeah.
- **Carey:** And so we put those limits on and Jordan wanted to play every musical instrument, and Sam wanted to play every sport. And so we just said, "No, you get to do one." And then when Jordan was a teenager, he was like, "Well, I want to take drum lessons." And we were like, "Well, that's on your dime and your time, you figure it out." So he taught himself how to play drums, which is great and he turned out to be a great drummer.

But you got to draw boundaries for yourself. And like date night can be a positive thing, where it was every Friday night now for years has been date night or we're going to say no to these opportunities. And one of the powers in that is categorical decision making. So one of my long-time staff members, she's got three kids under the age of five, crazy times in her life. And she was on mat leave for most of the last five years, maternity leave.

So she made a decision, Sarah made a decision because she gets all these multi-level marketing type things, essential oils, and whatever else, go to these parties, and she just said, "Not going to happen in this time of my life because of my schedule, and also our budget." So she would just say to her friends, "I'm sorry, I'm not doing those kinds of parties right now. If you want to get together for coffee on a Tuesday afternoon, let me know."

- Annie: Yeah.
- **Carey:** And that made her life a lot more sane. So I think we do have to draw those boundaries, and give yourself a little bit of time to breathe so that you can focus on what is really important. Because, otherwise, you live in this gray zone, where you're not really present whatever you're doing. Your kids, your business, your launch, whatever is not getting your full attention, and you flop into bed exhausted every night.
- Annie: Mh-hmm. When I read *At Your Best*, I don't even think, I may have texted and told you that's Carey, but when I read *At Your Best*, I made one pretty quick, pretty big change. Where on Monday nights after I do the Mini BFF Book Club where I read a kid's book to kids. No other plans are allowed on my Monday night, that's it that is the only thing.

And it doesn't mean I have something every other night, it just means that no matter what, Monday nights I'm home. I'm home to do grocery, to cook food for the week, I'm home to do laundry. I just needed, I realized that I was not living in the green zone, as far as that. Because I may have had nights off during the week where I wasn't doing something social or out with friends, but there was never a consistent night at home.

- Carey: Mh-hmm.
- Annie: And so when I read *At Your Best*, I was like, "You know what, I will actually be at my best if I start my week off not socially."
- Carey: Good for you. What difference did that make, if I can ask you, how did that do?
- Annie: Yes. And you can clip this and quote this anywhere you want to because it's because of you that I did it. It has changed my whole week, honestly. It is really reshaped, it makes me feel calmer as the week starts. Because my Sunday scaries aren't so, even though I love my job, I mean I built my company, I can't leave here, I don't get to quit here and go work somewhere else.

This company dies or I die, I don't know who goes first, but one of us goes first. And so Sunday scaries are still real for everybody. And so, mine are more controlled and more like, "Hey, if you don't get that done tonight, you have tomorrow. So just move your laundry to tomorrow night, because something came up tonight."

And the things that you normally get done on a Sunday, you're not going to get done on Sunday, but that's okay because you got Monday. And, so but then the problem is social, at times, there'll be like, "Well, we can only do Monday." And then I have to have that hard conversation that you talked about in the book, Carey, of saying like, "Do I break my own boundaries or not?"

- Carey: Mm-hmm.
- **Annie:** And that's hard.
- **Carey:** It is really hard. And here's the thing, most of us are so overly optimistic about what we can accomplish, right?
- Annie: Yes.
- **Carey:** Oh, yeah, I'll get that done, and I'll write the chapter of my new book while I'm sorting laundry, and while I'm reading someone a chapter from a book, right? We're going to do it all.
- Annie: Right.
- Carey: And I've been getting, I've been doing some coaching as the book releases for leaders. And one of the questions I get is like, "How do you plan for crisis?" Which is a really good question, how do you plan for a global pandemic for the Delta variant? How do you plan for a personal crisis, where you get a diagnosis or a loved one gets into trouble or there's a car accident? Like you can't plan for that.
- Annie: Right.
- **Carey:** And then the more I thought about it, the more I thought, "You know, life is really a series of crises, that's what it is." And the problem with a lot of us is we don't make room for the unexpected.

Annie: Yeah.

- Carey: We don't make room for the laundry not to dry exactly when it was supposed to dry. Because, "I don't have any more time, and you're supposed to be dry now, how comes you're not dry?" We don't make time for our car to break down or "Oh, shoot that oil change, I needed to get it done." We don't make time for a staff member to come in and say, "I'm having a really bad day, can we talk." And so I have a magic number, and my magic number is 15.
- Annie: Okay.
- **Carey:** And 15 is the number of meetings I can handle in a normal week. And that's been years of study and reflection of myself, everybody's numbers will be different, I'll imagine yours will be bigger. If I go above 15 meetings, and those are on average, let's say one hour on average for a meeting. If I go to more than 15 commitments, work or personal in a week, I start to get anxious.
- Annie: Mh-hmm.
- **Carey:** If I go below 12 I start to get bored, and most of us have a range like that. So become a student of yourself and say, "Monday night was a great first step." Is there a maximum number of podcast interviews that you can normally sustain? A number of social engagements? Toni and I in our own marriage, we have about two a week, where we feel really good. If we can get out do a couple of dinners with friends or outings with friends, time on the boat or backyard or at a restaurant. If we have two of those, we're living pretty good, plus our date night that's plenty for us.

Now, other people will say, "No, I want five." And others would be, "If I do one, that's the maximum." But you will start, if you've lived more than 20 years, become a student of yourself, your life has some kind of predictable pattern. And you will begin to say "Oh, I think my number is 20 or my number, your number might be eight.

- Annie: Mh-hmm.
- **Carey:** Like once I get beyond eight commitments in a week it gets to be too much.
- Annie: Yeah.
- **Carey:** And I think when we do that we really get closer to living in a way today that will help us thrive tomorrow.

[00:33:23] <Music>

Annie: Hey friends, just taking a short break from this conversation to give a shout out to our amazing partner, MoinkBox.com, the best bacon, the best steak, the best chicken. And the best salmon, you'll ever eat are not coming from the grocery store. You'll only find them on the family farm, and caught by independent Alaskan fishermen, which is exactly why you need MoinkBox.com.

Moink delivers grass-fed and grass-finished beef and lamb, pastured pork and chicken, and wild-caught Alaskan salmon right to your door. Helping family farms become financially independent outside of big agriculture. Their animals are raised outdoors, where I'm sure animals are the happiest. And their fish swim wild in the ocean where I'm pretty sure fish are the happiest, and Moink meat is free of antibiotics, hormones, sugar, and all the other junk you find and pre-packaged in the meat aisle.

Sign up at MoinkBox.com/THATSOUNDSFUN to get a year of bacon for free, and then pick what meats you want delivered with your first box. You guys, a year of bacon, let's go. Change what you get each month and cancel anytime, y'all this meat is so delicious. I absolutely love that Moink was founded by an 8th-generation farmer who was featured on Shark Tank. Host Kevin O'Leary said it is the best bacon he's ever tasted and I agree, it's so fun to get to support a family farm and someone we've seen on the show. They guarantee you'll say, "Oink, Oink, I'm just so happy I got Moinked."

So join the Moink movement today, go to <u>MoinkBox.com/THATSOUNDSFUN</u> right now, and listeners of this show get free bacon for a year. That's one year of the best bacon you'll ever taste but for a limited time y'all. So go to MoinkBox.com/THATSOUNDSFUN, that's MoinkBox.com/THATSOUNDSFUN. And now back to our conversation with Carey.

### [00:35:14] <Music>

Annie: Help me think through this Carey, because one of the things I am considering after reading, so *At Your Best*, I had an immediate yes that I knew to do. Like I knew immediately "Okay, we need to set aside." But as I've continued to live with the words and become a better student of myself, I do see some changes coming after I go on tour in October. Because tour is so great, because I'm gone for three weeks. I can kind of reset my life, and no one knows where I am anyway. So no one thinks I'm home, so no one has any social expectation of me until November. Between now and November people don't know where I am.

But when I'm coming back in November, I think I'm going to have to draw some new boundaries for myself. And when we're doing that, when we're really doing

that, because we care about our own lives. Because we care about the gospel because we care about the people we love. How do we live disappointing the people that I'm about to disappoint?

**Carey:** Well, the problems are happening every day, like the reality is most people are overwhelmed, overworked, and overcommitted. And that happens on a Tuesday, it happens on a Friday, it happens on a Sunday. And the problem is we get all these intentions, and or we think I'm going to take more time off. Like next year is the year where I will get three vacations. Or perhaps if you're in a really enlightened company or in a ministry context, maybe you get a sabbatical.

But let me ask you this, Annie, how many times have you had friends personally, that have taken a sabbatical, they limp into the sabbatical, they're absolutely exhausted. And then they come back and they've got a month off or six months off, and they feel great, they're great.

And the first Monday back by 11 a.m. they're drained again, it's like banging on a windshield, they just got smacked. And like what is that? That's that whole principle, that the problem isn't time off, we know how to vacation. We know how to go to the beach, we know how to lie by the ocean and soak up the rays. But it's a Monday back that killed us.

And so that you're right, this isn't a New Year's release. We thought about it, but we could get the book to market a little bit easier. Because the problem isn't, "I want to do better." Everybody wants to do better. But we're in the stress spiral, and we don't know how to get out. And so what *At Your Best* attempts to do is to provide a pretty simple framework on how to get out. And when I burned out 15 years ago, I was a mess, and I spent five years trying to rebuild my life.

This is a system I've used for over a decade, and have trained thousands of leaders in and it seems to be exportable. So I'm pretty excited to have it in book form, and it's just a question of recalibrating every day, and it's a constant onslaught. Because do you know about Dunbar's Number?

- Annie: No.
- **Carey:** Oh, you would love this because you're so relational. Okay, Dunbar's number, there's a British evolutionary psychologist named Robin Dunbar. And he made the argument that human beings are capable of having 150 relationships. So think about that.
- Annie: Oh, I've heard this, but I've never heard the name Dunbar, I've heard about 150.

Carey:	Yeah, you probably remember it, it is somewhere in the book, I believe it's somewhere near the back.
Annie:	Yeah.
Carey:	And Dunbar says 150. So how many followers do you have on Instagram right now?
Annie:	Oh, yeah, more-
Carey:	Do you know roughly?
Annie:	200,000, somewhere in there.
Carey:	200,000! So you have blown all historic relational ability to smithereens, it's gone. And he bases this, he says, "You can have three to five close friends like BFFs, true BFFs, who know every detail of your life." And he says these are hard-wired their cognitive, he would say, now he's not a Christian, but we would say designed.
Annie:	Yeah.
Carey:	That God actually designed you for three to five close relationships. 12 to 15 true friends, and 150 people who you know fairly well and probably connect with at least annually.
Annie:	Mh-hmm.
Carey:	And beyond that, it's too much. And then he traces this through several millennia and he says this is how humans have always organized themselves. The average medieval town was about 150 to 200 people. Because you could know the blacksmith, and the cobbler, and the person who baked the best pies. And even military companies tend to be broken down into smaller regiments. He goes back to the Scripture, and so Jesus had 12 disciples.
Annie:	Yeah, I was about to say Jesus did that too.
Carey:	And then an inner circle of three.
Annie:	Great, right.
Carey:	Right? Look at that, isn't that bizarre? And he finds these patterns all over history right back to Roman times, and prior to that. And you think about the average

church in North America is how many people or less? 200 or less. 85% of churches are 200 or less.

- Annie: 85% churches are 200 people or less?
- Carey: 85% of churches, according to Warren Bird and the data of, I think Barna too.
- Annie: That's awesome.
- Carey: Yeah, are 200 people or less. Now we move into this era, where digitally people have access to us. I don't have 200,000 followers, but if you add my channels together, there's probably 100,000. And leaders access my content one and a half million times a month like that is bonkers. And I don't have the ability to know that many people. And even if you're like, "Whoa, we don't have those numbers." But sure, if you have 350 people who follow you on Instagram, you've already blown your relational capacity out of the water.
- Annie: Yes.
- Carey: And that's why I think technology is not a problem, it's here to stay. It has problems it has unintended consequences and a lot of upside that comes with it. But that's now the life we all have to navigate, I think that's one of the reasons everyone feels so numb.
- **Annie:** Is this insane, what I'm about to say to you. Is it worth making a list of those three groups? Is there value and really looking at who those people are?
- **Carey:** I think there is, I think there is. I'm working through that with my therapist right now.
- Annie: Wow.
- **Carey:** You know, who are my three to five? Who are my 12 to 15? And then the 150, I don't know whether you have to write that or not. I think knowing that because your three to five you should be connecting with every week. Those are the people even if it's just texts, and you're having a meal together once a month or something that you do together, once a month, you got your three to five. And I think the reason a lot of us are numb, Annie, is because digital communication doesn't categorize those people.

So you get a text from your truly best friend. And then some random person who somehow got your cell number three years ago, who you haven't heard from, and they're not prioritized. And you feel the urgency because you've got 17 unread

texts, now you have to get back to everybody. And there should be a triage system to say, "Well, Mom, I'm going to get back to you."

Annie:	Right.
Carey:	"And my truly best friend from college who I talk to every day, I'm going to get back to you. And what's your name, again? You can wait a little bit longer."
Annie:	Right.
Carey:	And then, some of my staff don't like when I talk about this, I have inboxes I don't read.
Annie:	Yeah.
Carey:	Because, otherwise, I will get overwhelmed. Like, I haven't looked at a Facebook message in a long time.
Annie:	Yes.
Carey:	And it was just a choice I made, I will be in a limited way engaged on Facebook. But I don't know who all these people are? That is not the channel to reach me on, and otherwise, my world is just completely overwhelmed. So do dozens of people think I'm an absolute jerk because I never get back to them? I don't know.
Annie:	Right.
Carey:	But it means I can be fully present for this interview. And it means that when I'm talking to someone in real life or my son calls, I can pay attention to that.
Annie:	Yeah, I'm the same way. I mean, my Instagram bio says, "I don't check my DMs." Because it just got to where I couldn't, I don't watch stories and I don't check my DMs, I just can't participate in social media like that.
Carey:	No.
Annie:	And so I just had to draw that line, and my team knows, and so we handle it. But it is hard to draw that line, but I wonder that-
Carey:	And it's weird because I do if you hear from me on Instagram, that's actually me nine times out of 10.
Annie:	Yeah, me too.

Carey:	Instagram is one channel, I've chosen to still be active on, and everything else I
	kind of ignore my team handles.

- Annie: Yep.
- **Carey:** And I think the thing is nobody knows you have permission to do that, you have permission to do that.
- Annie: Yes, that's right. I'm exact same way, Instagram is always me and Twitter is always me, but I don't do tons on Twitter. But Facebook, I just don't have bandwidth for.
- Carey: Mm-hmm. So I mean, I think the key is, it's not that you have to do Instagram, you have to do Facebook or whatever. I think the key is you have to figure out, "What channels am I going to monitor?" And then the depth of the relationship should determine the depth and speed of your response.
- Annie: Wow.
- **Carey:** So when someone in that inner circle has a crisis text them back at length, call them, spend an hour with them, FaceTime them, go to their house, like that's what they're for. But then the person who you barely remember who texted you about some crisis, because they have no close friends. You don't necessarily have to give that person the same weight as though they were related to you or one of your children or your best friend or your neighbor.
- Annie: Yeah.
- **Carey:** And I think that has gotten really confusing, digital manners are really bizarre. And digital communication is always sent at the convenience of the sender, never at the convenience of the recipient.
- Annie: Interesting. You're exactly right.
- **Carey:** So if I text you it was important to me in that moment, but you didn't get to choose what time that text came in.
- Annie: Right.
- **Carey:** It'd be like back in the day when people used to get lots of snail mail.
- Annie: Yeah.

- **Carey:** Imagine if the post, the letter carrier, just stood at your door. And every time a new letter arrived, it was like, "Annie, here's a bill for your power bill."
- Annie: Right. Right.
- Carey: "Annie, here is a postcard. Hey, Annie..." It's like, "Leave me alone, can you do this once a day? Like, do this once a day, leave me alone. How about you leave it in the box at the end of the driveway, and when I want to, I will go and get the mail." And that whole system died a long time ago and now we have this. And all these channels, like when I was writing the book, I thought, "How many inboxes do I have?" I have 11, that's pathetic. It's pathetic that I have 11 ways for people to get ahold of me, and those aren't my choosing, those are social media platforms I belong to. Like, I remember when Instagram didn't have an inbox, remember that?
- Annie: Right. Yes.
- **Carey:** Didn't used to, but now it does.
- Annie: Right. The mail idea, the postal mail idea is also like, "How can I take that, because I mean, your book *At Your Best*, it has me thinking all the time about this. And so I'm going, "Okay, how can I treat my phone like a mailbox? How can I turn off notifications except when I want to walk out to the mailbox, and get all the mail and respond to it?" That is quite a thought. I wonder how many more things would get read in my life, and how many other things would get accomplished if I treated my text messages like a mailbox.
- Carey: Well, you know a great example of that is our mutual friend, John Mark Comer. You know, John Mark, don't you?
- Annie: Of course, yes, yes.
- Carey: I love John Mark.
- Annie: I love him, I'm a huge fan.
- **Carey:** I'm a huge fan too. His new book, *Live No Lies* is a fantastic book, and it just shows the depth and he's only 40. But it shows the depth of what can happen, he puts his phone to bed, I'll get this slightly wrong and it changes all the time, but if you email John Mark, he says "I only answer emails on Monday."
- Annie: Yeah.

Carey:	Once in a while I get back to you at another time, but that's his automatic auto-responder. So he's already six days a week off email. And he puts his phone to bed at like, I don't know, six o'clock, eight o'clock, nine o'clock at night and doesn't pick it up, I think these days he told me till 11 a.m. the next morning.
Annie:	Wow.
Carey:	And what does he do? He reads for an hour or two in the morning. And there's one thing between, you can cram for an exam, you can "Oh, I got to write this book, so I'm going to read something that will be research for my book." That's one way to develop knowledge. Another way is just to say, "I'm just going to read because I really enjoy reading."
Annie:	Yeah.
Carey:	And I think if you really want to grow your wisdom, and you know what's amazing, the world keeps spinning when his phone is in bed.
Annie:	Yes.
Carey:	And my whole family, my two boys, my wife and I, we went off the grid and went camping. So we were five hours from a cell phone signal.
Annie:	Oh my gosh!
Carey:	We are an hour by car, and then three and a half hour paddling a canoe, with everything we're going to take with us on our back from a cell phone signal. And you don't even know, people are like, "What happens if you have a medical emergency?" Well, I guess you'll figure it out or they bury you at the campsite, I don't know. We made it back. But it's amazing how the world continues without you.
Annie:	Yeah.
Carey:	And I've learned if it's truly an emergency because people are like, "Well, I don't sleep with my phone near my bed. I sleep with it a couple of floors down here in my office, which is in the basement of my house." And it's amazing, the world keeps spinning. And if it's really important, someone will knock at my door and wake me up. And otherwise, I'll get a really good night's sleep, and I'll see the world in the morning. And we've forgotten that humanity used to live that way.

And of course, the whole attention economy is geared on the fact that you need to

know this right now, and you need to click on this link, and you need to pay attention, and it's put our anxiety through the roof.

Annie: Yes.

- **Carey:** And so why don't we reclaim some of that margin in our life? Why don't we reclaim some of that peace and that mental margin? And then back to the original quote from Jennie Allen, that's where you have to then train yourself to push through and say, "I'm going to do some deep thinking. I'm going to do some deep breathing. Maybe I'll go have a nap and not worry about getting woken up."
- Annie: Yeah.
- **Carey:** Stuff like that. And life goes a lot better. Like I have more energy in my 50s now than I did in my 30s, when I was running around like a chicken with my head cut off, it's way better. And I'm getting way more done.
- Annie: Right. That's it.
- **Carey:** And that's the thing they're not exclusive. It's not like "Oh, all your ambitions are out the window." It's like, "No, I'm getting way more done with my life than I ever imagined." And, generally, most days if I get this right it's better, and the days I get it wrong, well I recalibrate and we try again tomorrow.
- **Annie:** Okay, so Carey, the book came out on Tuesday, today is Friday, and they can still get the masterclass, right?
- **Carey:** They can if you're listening to this in real-time, as you would be if you're an Annie fan, and it comes directly to your phone. Yeah, you can still if the timing is right, you can get a masterclass that we shot. It's a video companion for the book, and it's got study questions and everything. For a few more hours it's for free, and then it'll be at very low cost.

But you can get the book and that you just go to atyourbesttoday.com. Also, for people who are wondering how you're really doing. Because, oh we didn't talk about this, Annie, but my goodness, people who are burned out, like burned out, burned out. You kind of know, you're having trouble getting out of bed, your brain isn't working, you got no energy, you got no passion. There's another condition, I'm not a doctor, I'm not a clinical psychologist, but I call it low-grade burnout.

Annie: Mh-hmm.

- **Carey:** And my definition of that is, "The functions of life continue but the joy of life is gone."
- Annie: Mh-hmm.
- **Carey:** So you're going to work, you're going to the kids' games, you're hanging out with your friends, you're at the dinner party, but you're kind of checked out, and you're not having fun anymore. We've got a Burnout Indicator that will kind of assess your level.
- Annie: Oh, wow.
- **Carey:** And we've run thousands of leaders through it. You can do it for free, just go to burnoutindicator.com you'll get a customized report that'll let you know where you're at. Because my heart is to be at your best, so you can get that at burnoutindicator.com. And then for everything related to the book, it's widely available anywhere you get books, including indie bookstores, by the way, we were really big on that one. And you can get all the stuff, the free stuff associated with the book at atyourbesttoday.com.
- Annie: Well, I am going to go to both of those sites, because I have never taken the Burnout Indicator, and I would be very interested to see-
- **Carey:** Oh wow, that one will be there and it will be free ad infinitum, is what I wanted to say, so yeah, it's there for you.
- Annie: Okay, perfect. Okay, Carey, well, you know the last thing we always ask, and I'm very interested to hear your answer, because the show is called That Sounds Fun, tell me what sounds fun to you?
- Carey: Doing a 30-hour cook on a brisket sounds like fun.
- Annie: Ah, really? A 30-hour cook?
- **Carey:** Yeah, 30-hours. Get a big old brisket through our backyard, we spent the whole summer renovating our backyard. So my little barbecue space was down to like a few bricks at one point. Then I had to go to the garage and move my wife's car every time I wanted to cook something. So we finally got it back, and I want to do, I haven't done a brisket in like a long, long time. And the longest one I ever did was 30 hours and it's amazing.
- Annie: Wow, yeah.

Carey: And some burnt ends to boot, you know burnt ends [Inaudible 00:52:25]

- Annie: Oh, burnt ends are so good.
- **Carey:** ...the best thing to ever come off of a barbecue.
- Annie: Carey my dad and you are similar in that. Dad over the Labor Day weekend, he went to the butcher, and there was eight of us, and he comes back and he's gotten like three different types of meat. We're like, "Dad, what you're doing?" And he sent us home, sent me and my friend's home with a cooler full of meat to eat all week, because he just loves grilling, and so it is just a hobby for him. So I get your brisket love because it is, I see it in my own family.
- **Carey:** Mm-hmm. So that sounds like a lot of fun to me right now, and it's been a few months since I've done one.
- **Annie:** Well, listen, I think that's a great way to celebrate your new book coming out, is give yourself some time to do that brisket in between podcast interviews.
- **Carey:** Oh, it's going to be a lot of fun. Annie, thanks so much for having me back. I just so appreciate you, everything you do, and just you're helping millions of people around the world, and you're such a gift. You are a gift to me, you are gift to so many, so thank you.
- Annie: You're very kind, Carey, I feel the same about you. You are one of the best resources, and I'm thankful to lead at a time on the planet when you are helping me do that better than I do it on my own. So I'm very, very thankful, thanks for doing this today. I can't wait for our friends to read *At Your Best*, and tell me what night of the week they decided to take off from socials-
- **Carey:** Yeah, exactly. Do your laundry, put your feet up, whatever you want to do, just take it easy, build some margin into your life, it's about time.

Annie: That's right.

#### [00:53:52] <Music>

Annie: Oh, you guys, isn't he so smart? Oh my gosh! He is so wise, so dear, I just cannot say more things about how much I love Carey Nieuwhof and his wife, and the work that they do. Man, I'm so grateful. And be sure to pick up a copy of his new book, *At Your Best*, and make sure you're following Carey for all that good leadership wisdom, so you could tell him thanks for being on the show.

If you need anything else from me, you know I'm embarrassingly easy to find Annie F. Downs on <u>Instagram</u>, <u>Twitter</u>, <u>Facebook</u>, all the places you may need me, including out on tour in less than two weeks, that's how you can find me.

And I think that's it from me today, friends go out or stay home, and do something that sounds fun to you, please, I will do the same. Have a great weekend, and we'll see you back here on Monday. Oh, y'all aren't even ready for this conversation with Pastor Mike Todd, it is a good one. We'll see y'all back here on Monday.

### [00:54:46] <Music>